



# Home Upgrade Grants

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- Engagement activities
- Delivery update
- Future retrofit schemes
- Q&A – please feel free to jump in

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# Home Upgrade Grants

## Funding from Dept Energy Security & Net Zero

- Improve warmth & comfort of homes without mains-gas heating
- Reduce energy bills, carbon emissions and levels of fuel poverty

Two delivery partners for the HUG2 scheme:

### Act on Energy

- Providing energy advice
- Supporting applicants
- Collecting evidence
- Processing applications
- Follow up support



### E.ON

- Arranging assessments of eligible homes
- Collecting evidence
- Installing agreed energy efficiency measures



# What can HUG2 provide?

## 'Fabric first'

### Low carbon heating

- Solar PV
- Ground Source Heat Pumps
- Air Source Heat Pumps
- High Retention Storage Heaters

### Energy efficiency measures

- Loft insulation
- Cavity wall insulation
- External & internal wall insulation
- Draught proofing
- Smart heating controls
- Hot water cylinder insulation





# Who is eligible for HUG2?

Homeowners and private rental tenants

## Off gas

- Not connected to mains gas for central heating
- May use gas for cooking

## Worst performing

- Energy Performance Certificate (EPC) of D, E, F or G
- EPCs arranged for free (eligible homes)

## Low income

- Combined annual household income under £36,000 (gross)
- Savings not included



GOV.UK online  
eligibility checker



# Engagement activities

## Events

- Food banks
- Libraries
- Job centres
- Climate events
- Great Big Green Week
- SDC Climate Assembly
- Community Safety events
- Landlord Forum
- Specific locations (eg Saffron Meadows)

## SDC

- Climate Change Panel
- Contact Centre
- Citizen's Advice
- Parish and Partner news
- Councillor briefing
- Parish briefing
- Newsletter (upcoming)
- Partner newsletters

## Media

- Regular social content
- Paid targeted advertising for events
- Media releases

## Mailouts

- Focused on off-gas Lower Super Output Areas
- Over 6000 letters



# Delivery update

- Under performance in FY1 due to procurement and delivery challenges
- Stratford District funding allocation is up to 123 properties for 24/25 – estimate 40-50 actual properties
- Hard to identify and obtain applications from eligible residents/properties
- Low uptake and high dropout rates due to scheme guidelines/complexity (approx. 25% of applications result in installation)
- Supply chain issues with lack of materials and TrustMark certified installation contractors



# Future retrofit schemes

## Local Authority Retrofit Scheme

- 2025/6 FY onwards
- Possibly LADS4 – details TBC
- Both on and off gas properties

## ECO4 Flex

- 'Insulation on prescription' scheme
- In partnership with South Warwickshire Place Partnership, Warwick District Council, Act on Energy, pilot Primary Care Networks
- Launch date June/July 2024



# Questions



**[www.actonenergy.org.uk](http://www.actonenergy.org.uk)**  
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